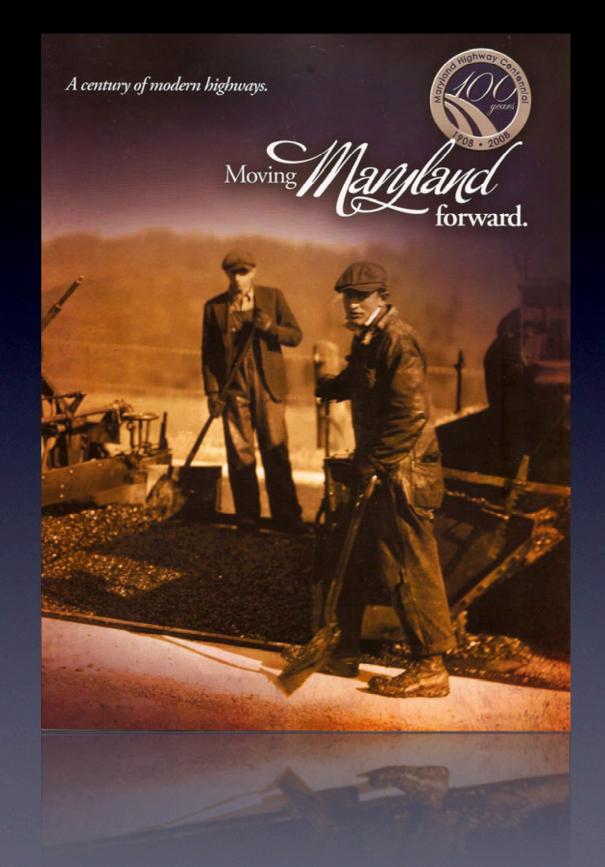
Gerry Hanlon CREATIVE MARKETING

MARYLAND HIGHWAY CENTENNIAL

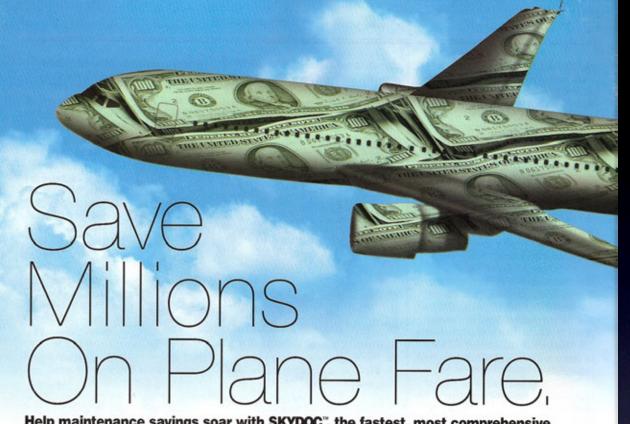
Project manager, strategist, writer, editor for this statewide celebration. Led team that produced full-length hardcover book, website, museum exhibits, multiple traveling exhibits. Wrote speeches for Maryland Governor O'Malley, others. PRSA Silver Anvil Award winner.





ARINC

Creative director, writer, producer for successful worldwide new-product launches (SKYDOC, AviNet) for \$400 million avionics leader. Multiple readership and creativity awards for each campaign. Campaign exceeded goals for stories placed, inquiries generated.



Help maintenance savings soar with SKYDOC™, the fastest, most comprehensive electronic document distribution and data management system.

It's probably no surprise that the costs for maintenance and engineering personnel to access and research technical documentation have climbed into the stratosphere.

What may surprise you, however, is that those soaring costs have a simple solution—SKYDOCTM Electronic Document Distribution and Data Management System.

With SKYDOC, potential savings range up to \$50 million and more per year for larger carriers, and proportionally smaller savings for others, depending on the size of the fleet.

Less downtime, more airtime.

Using on-line open system solutions, SKYDOC is designed to eliminate lengthy search times while it maximizes integration for your current or evolving processes. It's the only single source, most up-to-date and conformance reliable repository for all your ATA 2100 documentation requirements.

Call 1-888-4-SKYDOC.

To find out more, call ARINC, industry leader in interoperable information solutions to airlines, manufacturers and suppliers. It's a free call, which is more good news.

Because with all you might be spending on maintenance now, you probably want to start saving money right away.



2551 Riva Road, Annapolis, Maryland 21401-7465, +1-410-266-4180, Fax: +1-410-266-4499, E-Mail: SKYDOC@arinc.com, INTERNET: http://www.skydoc.com

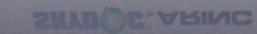
Join us for The Second Annual Electronic Document Symposium for the Air Transport Industry, April 7-9, 1997 in Orlando, Florida.

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want to start saving money right away.





This Aircraft Is About To Set A Speed Record.

Maximize maintenance efficiency with SKYDOC™ the fastest, most comprehensive electronic document distribution system for airlines.

Today's airline maintenance and engineering personnel spend a substantial amount of time accessing and researching technical documentation. With SKYDOC, ARINC's Electronic Document Distribution System, they won't have to. Increase efficiencies dramatically. Using on-line, open system solutions, SKYDOC is designed to reduce search times significantly while maintaining data accuracy. That means no more manual searching through voluminous libraries and documents. What's more, no paper, microfilm or CD-ROM type system can compare with the time/cost efficiencies and conformities SKYDOC offers. Additions, changes and updates — from the latest service bulletins to entire maintenance manuals — are easily accessible for viewing, printing or transferring to your system.

Cut lost time, increase revenues. The idea behind SKYDOC is to help airlines spend less time performing maintenance research tasks, resulting in higher fleet utilization.

SKYDOC™ is a trademark of ARINC, Inc.

SKYDOC also provides airline planners, schedulers, mechanics and engineers with conforming information securely and almost instantly. Its user-friendly environment supports the Air Transport Association (ATA) Specification 2100 initiatives and maximizes integration for your current or evolving processes.

Only one system offers so much. SKYDOC offers the only single source, most up-to-date and conformance-reliable repository for all your document requirements. That means no more hassles with vendor communications, configurations or coordinations. And it's brought to you by ARINC, industry leader in network connectivity solutions for airlines, manufacturers and suppliers.

Call 1-888-4-SKYDOC. Get more information

about the future of your documentation. (Outside U.S., call 410-266-4180.)



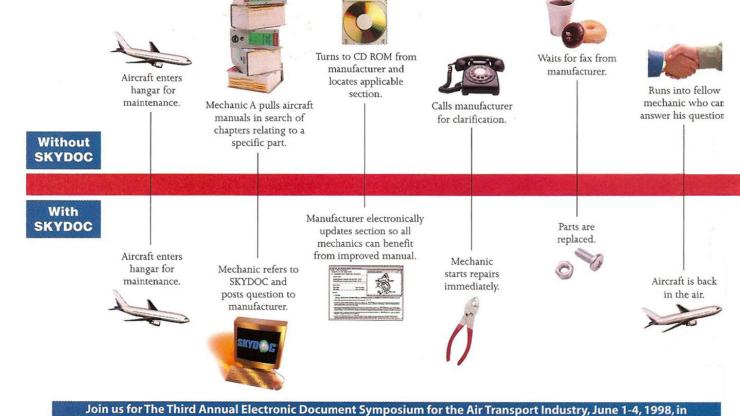
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Make Repairs Faster. Get Back Into The Air Faster.

Mechanic A writes

recommendation to

manufacturer to improve

description.

Work flows with SKYDOC® Electronic Document Distribution and Data Management System.

It's about time. And how much your whole organization can save by using it wisely. That's why SKYDOC is becoming the only trusted, on-line document source for the air transport industry. It's designed to eliminate the barriers that slow down repairs and to make your entire process more accurate and efficient. So, for example, instead of searching through manual after manual or CD after CD, SKYDOC puts the information into your hands in seconds. And data feedback from our secure information exchange solution can help with almost any problem you encounter along the way.

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Too busy to mail,

or it gets lost in

the shuffle.

Fits right in.

Repairs begin.

SKYDOC is the most conformance-reliable repository for all your documentation requirements, increasing supportability for the 40-year life cycle of your aircraft. And it's been developed for maximum integration into your current and evolving processes.

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To find out more, call ARINC, network connectivity leader for airlines, manufacturers, and suppliers. Ask them about SKYDOC. The faster, the better.

Parts are replaced.

SKYD & G WARING

Mechanic B waits

for fax from

manufacturer.

aircraft is back

in the air.

Mechanic B at

another company

calls manufacturer

for clarification on

same description.

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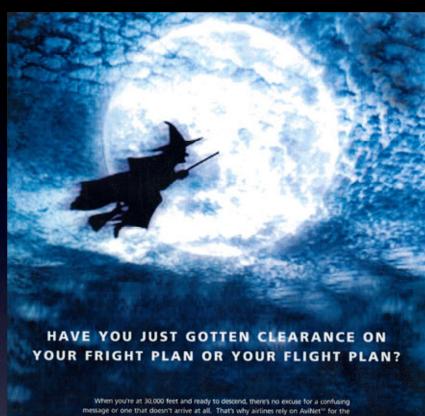
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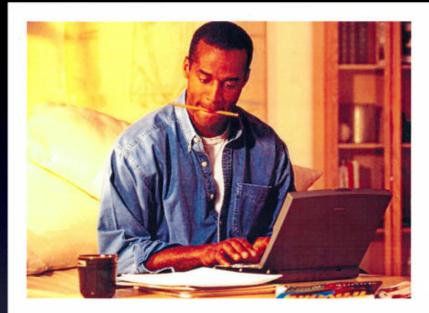






COMMUNITY COLLEGE OF BALTIMORE COUNTY

Conceived and developed multimedia ad campaign credited with boosting applications by eight percent while other community colleges faced downturns. Campaign won Gold Award, National Council on Marketing and Public Relations.



With a schedule like yours, you could use a college like ours.

On campus, off campus, weekends or online, CCBC offers all kinds of career enhancing programs you can take to the bank. Computer programming, software development, nursing and emergency medical services, internet and multimedia technology, biotechnology, teacher

Watch for CCBC's fall class schedule.

Call CCBC at 410-869-1212, or visit us online at www.ecbc.ec.md.us and see how easily we can

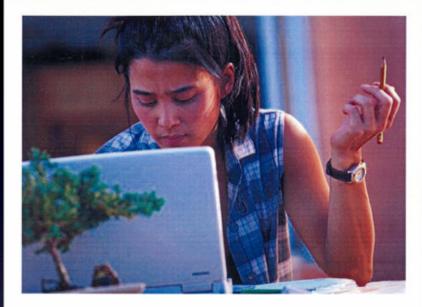


The Community College of Baltimore County

Give yourself more options.

CATONSVILLE DUNDALK ESSEX HUNT VALLEY OWINGS MILLS TOWSON WHITE MARSH





With a schedule like yours, you could use a college like ours.

On campus, off campus, weekends or online, CCBC offers all kinds of career enhancing programs you can take to the bank. Computer programming, software development, nursing and emergency medical services, internet and multimedia technology, biotechnology, teacher education and more.

Watch for CCBC's fall class schedule.

Call CCBC at 410-869-1212, or visit us online at www.ccbc.cc.md.us and see how easily we can fit into your life.



CCBC

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Give yourself more options.





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Give yourself more options.

BALTIMORE GAS AND ELECTRIC

Wrote and produced "Do Not Touch" kids print campaign that appeared in elementary schools region-wide.





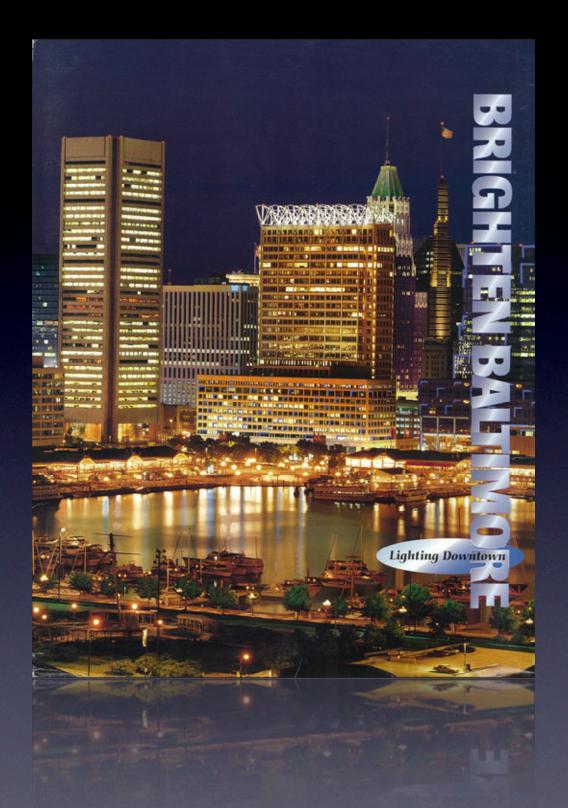






BRIGHTEN BALTIMORE

Led Brighten Baltimore coalition of BGE, Downtown Partnership and Building Owners and Managers Association in promoting a brighter, safer Baltimore and more inviting skyline. Reached 40% of goal within first three months.







250 W. Pratt St. Enjoying **New Prominence On Night Skyline.**

There's a new glow to Bob Rothe these days. He credits at least part of it the excitement that new lighting has rought to the 250 West Pratt Street

building, where he's the building manager. Unveiled the same night that the

Baltimore Arts Tower also known as the Bromo Seltzer Tower) was officially lighted by Mayor Schmoke Rothe said that "tenants have received it well. Not only does it put the building on the skyline, but it also rightens things up round the base of the

building itself. "I think it gives mants and prospective tenants a sense of pride. And for the impact it's had, I think it was inexpensive. "In fact, we've certainly spent far more than that Ion other improvements) and gotten far less of a reaction

from the tenants. 'We wanted to put the building 'on

the map! And building ownership certainly wanted to get the biggest bang for the buck. Lighting the building just made the most sense

for us and as a way to help the downtown area in general.

'Everyone I've spoken to has been very pleased with it."

Bob also deserves thanks for helping to sponsor the press event celebrating the lighting of the

The Power Of Great Lighting Design. (And How To Get It For Your Building.)

ing means getting the most impact for your budget.

nance, appropriateness of techniques and the long term benefits to be substantial.

Making a smart investment in light- treatment of adjacent buildings and spaces. For results you'll love for a long time to come, please consider getting in touch An experienced lighting designer can with one of the lighting designers listed help you determine the best approach for on the next page. Or find one you can your building, taking into account initial work with that has some experience cost, operating expense, ease of mainte- with your type of building. You'll find

Have Plans For Your Building? Let Us Know!

With so many uildings joining th righten Baltimore rogram, we want t be sure you get the selp you need. As your plans evelop, please cal hat can make your

nomical. She car also help direct you to the people who n make the proces of lighting your ilding as pleasant and trouble-free as ossible. Her 410-265-4232.

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MIGLIARA/KAPLAN

Concept developer and copywriter for research firm seeking to break out in a hotly competitive field.

The Difference Between Research And Research That Works.





The numbers look comprehensive, as far as you can tell. But just having the information isn't enough; what you really need to get the complete picture is a synthesis of all that data so you can draw some meaningful conclusions.

That's where we come in.

Marketing research at Migliara/Kaplan Associates doesn't end with getting the numbers correct. It begins there.

Then we put those numbers to work, drawing on a wealth of marketing experience to develop a complete and practical analysis that points out the best ways to take action.

We call it marketing research that works.

For most of the big corporations in the healthcare industry, that approach has made an extraordinary difference in the success of almost 1000 projects, including 300 new product launches.

If you can use that kind of insight, call Migliara/Kaplan Associates. We think you'll hear something worth smiling about.

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HALL'S WHEELS

Branded Bob Hall as the leader in the racing wheelchair market in specialty pubs. Multiple readership awards. Credited by client with sales far in excess of goals.



Hall's Wheels Get year may in great

JAMES MYERS COMPANY

Developed the "Above all, it's a James Myers Roof" campaign that was credited by its owner for pulling the company back from the precipice of bankruptcy. One mailing of this brochure garnered four new multimillion-dollar contracts for the company.



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ABOVE ALL, IT'S A JAMES MYERS BOOK





ANYONE FOR THE BEST



THE ART OF BOOFING

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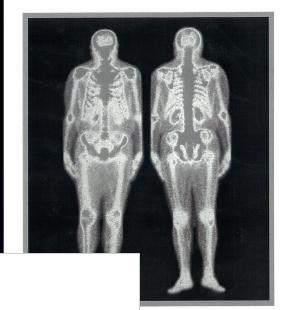


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transal up in-sile MATA (ECE SE⁻¹) of Receives the Challins much it that — maintain media that managinature.

UPPER CHESAPEAKE HEALTH SYSTEM

Led creative team in branding campaign for Upper Chesapeake Health that exceeded prospect-inquiry goals, necessitating cutbacks in planned media schedule.



Fallston General Hospital

How frustrating is it to get your husband in for a health check?

We just made it easier.

Despite advances in modern medicine, getting your man of the house in for a health check could be your

toughest medical challenge.
Upper Chesapeake Health understands. So we're doing everything we can to give you the information, choices and convenient options you need to help you give your loved ones a kick start toward a healthier future.

From a free 30-minute computerized health risk analysis to physician referrals and more, we can make it easy for you.

Call for your free fitness package. Because like it or not, helping your family stay healthy is up to you.

Call I-800-515-0044 to arrange your free 30-minute health check, physician referral or free fitness package.



Creating the healthiest community in Maryland, one person at a time.

(Coming Soon) Upper Chesapeake Medical Center Harford Memorial Hospital Fallston General Hospital

one persons all a drawn. Upper Chesapeake Health From appearances, you'd never know that most men lack the gene for having a health check.

Here's how to treat it.

Men are smart about a lot of things. Except when it comes to taking care of themselves.

That's why it's up to the women they love to find ways to help them.

Our new series of free guides can help you keep track of your family's health. Our free 30-minute computerized health risk analysis can help you and him know how to improve it dramatically. And we can even help you find the physician that's perfect for you.

Call right now, while you're thinking about it. It'll cost you nothing. But doing nothing could cost more than you can imagine.

Call 1-800-515-0044 to arrange your



Creating the healthiest community in Maryland,







Introducing the 30-minute health check for every woman who could use a hug instead of a squeeze.

Meetings here, appointments there, responsibilities everywhere you look. Could it get any tougher on the family nurturer?

Upper Chesapeake Health invites you to take a half hour to pamper yourself. Because you deserve it.

With a free 30-minute computerized health risk analysis, you'll have a more complete idea of exactly where you stand with critical health benchmarks, and how to improve the way you feel.

Call today, and schedule a health check at your convenience. It could be one of the best things you ever did for yourself.

Call I-800-515-0044 to arrange your free 30-minute health check, physician referral or free fitness package.

Upper Chesapeake Health

Creating the healthiest community in Maryland, one person at a time.

Harford Memorial Hospital

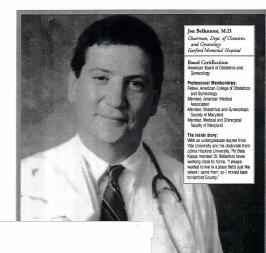
Fallston General Hospital

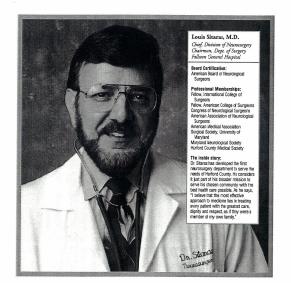
(Coming Soon) Upper Chesapeake Medical Center

Fall over General Hospital (Conting Sons) Upper Chempede Medical Control



Harland Memorial Hospital





www.uchs.org

Far and away the best doctors don't have to be far and away.

It's never been easier to find a doctor that's right for you, right here in Harford County. With a physician referral from Upper Chesapeake Health, you'll have your pick of over 450 doctors who are committed to making this the healthiest community possible.

They're some of the most highly trained and skilled of any community hospital. And they're board certified in over 40 medical specialties, from general medicine to the most advanced areas of practice.

But there's more to choosing a physician than training and education. It's important to know that our doctors are close to home. So you know they'll be there when you need them.

Make the right call. Call on Upper Chesapeake Health.

For a physician referral, call 1-800-515-0044.



Creating the healthiest community in Maryland, one person at a time.

Harford Memorial Hospital Fallston General Hospital (Coming Soon) Upper Chesapeake Medical Center

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Upper Chesapeake Health

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one person at a tone.

Your best choice in doctors is so close to home, it's close to perfect.

If you could choose a physician that's just right for you, what would you look for? Training? Credentials? Board certification? Of course.

And we're happy to say that the doctors of Upper Chesapeake Health are some of the most highly trained and skilled of any community hospital, and that they're board certified in over 40 medical specialties, including general practice and OB/GYN to orthopedics and endocrinology.

But there's more to finding the right doctor for you. How about finding one who's committed to your community, so you know your doctor will be there? In other words, you don't have to go far to find a doctor who's willing to go the distance to get you the best care.

We're not saying our doctors are perfect. Just that, once you've called for a physician referral, we think you'll find one that could be perfect for you.

For a physician referral, call 1-800-515-0044.



Creating the healthiest community in Maryland, one person at a time.

Fallston General

Room General



To find the right doctor, make the right call.

Choosing the doctor that's right for you doesn't have to be difficult, confusing or unnerving. Just call Upper Chesapeake Health.

We offer one of the highest percentages of board certified

We offer one of the highest percentages of board certified doctors of any community hospital. Our specialists are experts in everything from general medicine to the most advanced areas of practice. And we can help make your decision easier, with a choice of physicians whose expertise and style match your needs

That's because attracting the most talented doctors is more than a goal with us. It's our obsession. And we're proud of it. Almost as proud as we are of the doctors you'll find at Upper Chesapeake Health.

For a physician referral, call 1-800-515-0044.

one person at a time.



www.uchs.org

Fallston General Hospital

(Coming Soon) Upper Chesapeake Medical Center

(Carell 2004) Office Charleson Minister Contra

SARTIFICAL.

Harford Memorial Hospital

Hardest Mercerial Hespital.

DAY DOWN IS IN SOME

Upper Chesapeake Health

Men and Women: Take this test as if your life depended on it.

When you've finished circling and adding up your results, call 1-800-515-0044 to arrange your free 30-minute health check, physician referral or free fitness package.

1. Anyone in your immediate family had a heart attack or heart bypass surgery?

- a. Yes, before the age of 59
- b. Yes, at age 60 or after

2. How long ago did you have your last physical?

- a. More than 3 years are
- b. More than 18 months ago
- 3. Do you use tobacco?
- a. Daily, regularly
- b. Occasionally less than twice weekly

4. Had your blood pressure monitored

- a. It was high
- b. It was borderline high
- c. Blood pressure was lower than 130/85

5. How about your serum cholesterol

- a. Elevated, high or don't know
- b. About average

6. How often do you eat fatty cuts of beef. pork or lunch meats?

- a. At least twice daily b. Once a day

7. How many eggs de you eat a week?

a. 7 or more c. 3 or less

8. How often do you eat fried foods?

- a. Daily
- b. 3 to 6 times a week c. Twice a week or less

9. How often do you participate in vigorous endurance exercise such as brisk walking, running, swimming, cycling or aerobic dancing for 15 to 30 minutes?

- a. Less than once a week b. Once or twice a week
- 10. How is your weight? a. I'm more than ten pounds overweight
- b. I'm a few pounds overweight, but noarseness) what is your experiencel not more than 10 c. I'm in fighting trim or slightly under

my ideal weight 11. Do you currently drink alcoholic

- beverages?
- b.3 times a week but less than 7

12, How much do you drink?

- a. More than 7 shots, beers or glasses of wine weekly
- b. 3 to 6 shots, beers or glasses of c. Under 3 shots, beers or glasses of
- wine weekly 13. How often do you use drugs or medication which affect your mood
- or help you to relax?
- a. Almost every day

14. When in the sun for an hour or more, do you wear protective clothing

- or use a sunscreen
- a. Almost never b. About half the time
- c. Nearly always 15. When was your last rectal and/or
- colon exam? a. Rarely or never
- b. Up to three years ago c. A year ago or less

signals of cancer (change in bowel or bladder habits, a sore that does not heal, unusual bleeding or discharge,

16. Of the 7 warning

- thickening or lump in the breast or elsewhere, indigestion or difficulty in swallowing, an obvious change in a wart or mole, a nagging cough or
- a. I have one of these symptoms but have not discussed it with my doctor
- b. I have made an appointment to discuss this with my doctor
- c. I do not have any of the above

17. (Men only age 50 and older) How often do you have prostate exams?

- a. Rarely or never b. Up to three years ago

18. (Women only) How often do you examine your breasts for lumps!

- a. Rarely or never b. Once every few months

19. (Women only) How often do you have a Pap test performed?

- a. Rarely or never
- b. Once every three years c. At least once a year

20. Describe your state of mind.

- a. I have concerns about my health that I should address with a medical professional but haven't
- b. I am in generally good health but
- have not had a checkup in a while c. I am in good health and a recent
- checkup confirms it

How to rate yourself: For each question with an "a" answer, give yourself 6 points. For "b" answers, 3 points, "c" answers, I point. If you scored 80 points or more, chances are that you could benefit from a more comprehensive health and lifestyle analysis, and some changes in your daily routine. If you scored between 40 and 80, a checkup could point the way to feeling better now and a longer life. If you scored 40 or under, congranulations. You could be among Harford County's healthiest citizens!



Upper Chesapeake Health System

Call 1-800-515-0044 to arrange your free 30-minute health check, physician referral or free fitness package.

■ Upper Chesapeake Health System

Harford Memorial Hospital Fallston General Hospital (Genning Soon) Upper Chesapeake Medical Center



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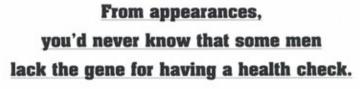
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■ Upper Chesapeake Health System

Creating the healthiest community in Maryland,

one person at a time.



Here's how to treat it.



Men are smart about a lot of things. Except sometimes when it comes to taking care of themselves.

That's why it's up to the women they love to find ways to help them.

Our new series of free guides can help you keep track of your family's health. Our free 30-minute

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Call right now, while you're thinking about it. It'll cost you nothing. But doing nothing could cost more than you can imagine.

Call to schedule your appointment Fallston General Hospital May 8 Fallston General Hospital Fallston General Hospital May 21 June 12 9um-1pm Fallston General Hospital

Call 1-800-515-0044 to arrange your free 30-minute health check, physician referral or free fitness package.



Upper Chesapeake Health System

Creating the healthiest community in Maryland one person at a time.

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